Docket No.: BELL-0170/01415 App No.: 09/990,011 Office Action Dated: MAY 16, 2005 Replacement Sheet 1 of 1 AUG 1 2 2005 PAADEMARY Figure 4 462 - OPERATIONAL INFRASTRUCTURE **BUSINESS LOGIC** DATA **PRESENTATION** 470 ► ANALYTICAL **B2B 461** LOCAL 260 430b 450e 410e 450d 450h 410d 400 481 **450f** 420 480 450g 410c 450c-410b **PORTAL** 450b 410a 450a-220 230 240 210 250